








Quality  
ISO 9001  
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SAI GLOBAL

# QUALITY POLICY

## Our Passion to Build

Vinidex is a leader in the manufacturing and distribution of advanced plastic piping systems. We are passionate about creating sustainable, innovative solutions for our customers in our key market segments in building, infrastructure, agriculture, mining, and energy.

-  **CUSTOMERS**  
Customers are our priority and central to everything we do. The trust placed in the Vinidex brand is central to holding our position as the preferred supplier in our industry through a focus on innovation, quality and service.
-  **PRODUCTS**  
Product quality and product/service innovation provide our competitive advantage. Vinidex delivers products that have the key characteristics of performance to expectation, conformance to Standard, low variation, reliability, consistency, durability and application suitability.
-  **PROCESSES**  
Vinidex is committed to a governance system that ensures the integrity of business processes. We comply with all applicable statutory and regulatory requirements, customer requirements, and Australian & International Standards for our products, systems and services.
-  **PEOPLE**  
Our people and our alignment with our customers provide the foundation of our business. We share a collaborative mindset that is local at heart and global in spirit and share a collective responsibility for the quality and performance of our products, processes, & services.
-  **LEADERSHIP**  
Personal leadership throughout Vinidex provides alignment with our key focus on customers and ensures our key drivers of innovation, quality and service.

The Vinidex Business Management System ensures the company's products and services continuously meet the standards expected by our customers and are delivered in a safe and healthy workplace with proper regard to our environment and long-term business sustainability. By regularly reviewing our performance against the criteria outlined above, we ensure continued growth and success for all our stakeholders.

This policy is founded on the philosophy of continuous improvement and innovation in every aspect of our business, always with the aim to enhance customer satisfaction. It is the guiding principle for our team at Vinidex.



David Bird  
Chief Executive Officer